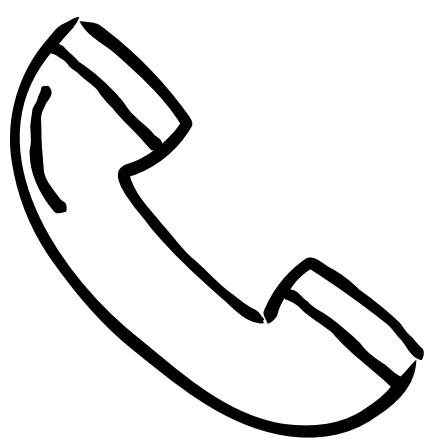


How to File a Complaint

With the Department of Health (DOH)

You have rights as an adult home resident! If those rights are violated, you can make a report to the DOH.

1. **Call** 866-893-6772 Monday through Friday between 8:45 am and 4:30 pm.
2. **Online** by scanning the QR code with your camera or visiting https://health.ny.gov/facilities/adult_care/



Can you tell me
when this
happened and
who was
involved?



Be prepared to answer:

- The date and time of the incident
- Who was involved
- Whether or not you've shared your concern with the facility